Registration and Warranty Transfers

When purchasing a Dell Computer the computer is already registered. In order to receive the warranty, the computer must be re-registered in the buyer’s name.

How to Transfer a Dell Warranty:


2. Enter the service tag number from the user’s Dell PC or tablet. The unique service tag is always a 7-digit code and is located on the outside of the product box, as well as on the underside of the device.

3. The following information is the only information required for the “Identify Product” form.
   - First Name: Accounts
   - Last Name: Payable
   - Zipcode: 53718
   
   Click continue.

4. Fill in the required fields with the new owner’s information. Click continue.

5. Review the information and make sure it is accurate. Make changes by clicking on “Edit Details”. If the information is correct, click submit.

Transfers can take up to 15 business days to complete.
Take the following steps to verify your student status and receive your promotional Dell eGift card:


2. Enter the service tag number from your Dell PC. Your unique service tag is located on the outside of the product box, as well as on the underside of the device.

3. Enter your personal information.

4. Verify your student eligibility. Enter a valid .EDU email address or another email domain sponsored by your educational institution. If you do not have an .EDU email address, Identit-e will attempt to validate your student status through your school’s enrollment records.

5. Provide a copy of your store receipt(s) as proof of purchase. The qualifying system must have been purchased between 04/28/16 and 10/15/16. The receipt must show the retailer name, the purchase date, and itemized purchase including price. Verification requests must be submitted no later than 11/15/16.

6. Identit-e Services will confirm receipt of your request and will review within 24 hours. If further action is needed, you will be notified via email from Identit-e Services.

7. Once validated, Dell will email your promotional eGift card code within 20 days.

8. Promotional eGift card codes are valid for 90 days from issue date and can be used on [www.dell.com](http://www.dell.com) or your University’s Member Purchase Program site.†

*PROMOTION TERMS AND CONDITIONS: PC must be purchased between 04/28/16 and 10/15/16. Verification requests must be submitted at [www.identit-e.com/dellpromo2016](http://www.identit-e.com/dellpromo2016) by 11:59pm CT, 11/15/16. Valid proof of purchase for submitted verification requests must be provided by 11:59pm CT 11/30/16. Limit 2 eGift cards per person. Offer good only in USA.

†PROMOTIONAL CARD DETAILS: Redeemable for the purchase of merchandise or services at [www.dell.com](http://www.dell.com) or 1-800-727-6000. Available funds expire 90 days from the issuance date (except where prohibited by law). Promotional card is not valid if eligible product is returned for a refund. If eligible product is returned for a refund after the card has been redeemed, the value of the redeemed card will be deducted from the refund amount. To confirm expiration date or any other questions, please call 1-888-244-1272, or email [dellgiftcardsupport@cashstar.com](mailto:dellgiftcardsupport@cashstar.com). Additional terms apply; see terms and conditions at [www.dell.com/giftcard/promoterms](http://www.dell.com/giftcard/promoterms).